Michael

Nicholson

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# Resume Summary

Project manager specialized in IT projects with ten years of project management experience and five years in people management. I have extended knowledge in creating teams of professionals, managing them throughout all project stages, and motivating them to improve their performance and reach their goals.

# Professional Experience

***Project Manager, OptimaPlus, New York***

* 2021 - Present
* Managing the software development team, working with Agile methodology, and implementing a ticket support system that doesn’t interfere with the development tasks

***Project Manager, FX Banking Solutions, Boston***

* 2015 - 2021
* Managed in-house software development team, coordinated a performance-tracking procedure, and improved the team’s performance by 20% by implementing Agile methodology.

# Education

***Master’s in management, New York University, New York***

* 2018 - 2020
* Specialization in Team Management

***Bachelor of Science, Boston University, Boston***

* 2011 - 2015
* Major in Management, Minor in Communication

# Skills

French (IFL Level 4), German (IFL Level 3), Agile Methodology, Jira, Remote Team Management, People Management

# Certifications

* 2023, Project Management Professional Certification from Project Management Institute
* 2021, AMA Certified Professional in Management